

Tanisha Hill

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Tell us a little about the work you've done at Emory throughout your career.

I have worked with the Goizueta Business School Technology Services department for my entire tenure at Emory since I started in 1997. I began as the Administrative Assistant for two years before being promoted to the department's Training Manager. As Training Manager, I developed the school's first online student IT onboarding platform that allowed students to complete tasks for activating account access prior to their first day on campus. I am now the Director of Customer Engagement and lead a team of Service Desk Analysts, Desktop Consultants and Business Analysts. During the pandemic, I hired 15 contract employees to work for the newly developed Classroom Associate program I created for the school to assist faculty with the new hybrid teaching model. My team converted 15 of our classrooms into hybrid teaching rooms for faculty to deliver courses to students in-person and remote at the same time. Our hybrid technology is still being used today post pandemic to allow faculty and leadership to invite speakers and partners into our classrooms remotely.

What are some of your favorite memories of your time at Emory?

I have enjoyed the many amazing speakers that have visited our campus. Meeting and being able to have a conversation with Andrew Jackson is a moment I will always cherish at Emory.

What are some of the most significant changes you have witnessed over the course of your career?

In 2005, our Goizueta Business school corridor had a major redevelopment change when we added a new building. This change started the transition into Emory being a walking campus to minimize the vehicle footprint.

Is there anything you miss from "back in the day"?

I miss some of the campus concerts that were offered in the early 2000's. We used to have popular artists perform during the Spring semester for end of the year events.

What do you hope for the future of Emory?

I hope that Emory continues the diversity and inclusion initiatives that have brought innovative ideas and many talented faculty, staff, student and partners to our campus.