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What year did you join Emory?

1996

Tell us a little about the work you've done at Emory throughout your career.

My first job at Emory while I was in college was working at a front desk at the Glenn Building at Crawford Long Hospital in OB/GYN. My next position was at Patient Financial Services working with and training front desk staff. I was a financial analyst with the Department of Medicine and then a Business Manager overseeing Primary Care and Cardiology outpatient clinics. More recently I've been the administrator for the Divisions of Geriatrics and General Medicine and am now the administrator for the Department of Family & Preventive Medicine.

What are some of your favorite memories of your time at Emory?

Some of my fondest memories involved working with patients and my first job at Emory as a front desk staff member. I enjoyed meeting new patients and trying to make their patient experience in our clinic pleasant and professional.

What are some of the most significant changes you have witnessed over the course of your career?

One noticeable change over the 25 years at Emory is how everything has migrated from paper (patient charts, encounters, etc.) to electronic and cloud based on the web. Also, the ability for patients to be able to interact with their provider, get test results and other information via the Emory Portal versus taking messages by phone and requests by paper is also a remarkable change from when time I started working at Emory.

Is there anything you miss from "back in the day"?

The old 5th Floor Cafeteria in Building A at The Emory Clinic off Clifton Road. Great food and personable staff who knew you on a first name basis.