REAP YOUR REWARDS

How to redeem Pulse Cash

Visit the store. **Donate it.** **Get a gift card.**

You've worked hard to earn your rewards.

Spend Pulse Cash in the Virgin Pulse Store, redeem a gift card or donate the Pulse Cash to a charity! Redeem your Pulse Cash by hovering over the **Home** tab in the top-navgation menu and choose **Rewards** from the drop down menu. On the mobile app, click on **Rewards** at the bottom of the home screen.

Haven't joined yet? It's quick and easy.
Visit **join.virginpulse.com/healthyemoryconnect**
and click **SIGN ME UP!**

Pulse Cash is considered taxable income. All purchases made using the Virgin Pulse store are final. Once an order has been placed and submitted, it cannot be cancelled, returned, or refunded. If you have any questions regarding this policy, please feel free to contact our Member Services team via phone or chat.

Questions?

Web: support.virginpulse.com
Live chat: member.virginpulse.com | Monday–Friday, 2:00am–9:00pm EST
Call us: 855-610-1183 | Monday–Friday, 8:00am–9:00pm EST

Get started

Sign into your Virgin Pulse account. Hover over **Home** in the top-navigation menu. In the drop-down menu that appears, select **Rewards** and choose **Spend.**
Note: you must have Pulse Cash available to spend in order to have this option display.

Visit the store.

Click **Shop the Store**
• Select the product you would like to buy and click **Buy** to add it to your shopping cart
• To checkout, click on your "shopping cart" located in the upper righthand corner
• Enter your Pulse Cash amount into the field labeled **Use Your Virgin Pulse Reward Cash**
• Click **Apply Cash**
• Click **Checkout** and complete the shipping and billing information

Get a gift card.

Click **Get a Gift Card**
• Select the store you would like to get a gift card for
• Enter the amount of Pulse Cash you would like to exchange into the open field and click **Next**
• Submit a request for a code
• A redemption code will be sent to the email you log into Virgin Pulse with

Once you receive the redemption email, follow the steps it provides to secure your gift card.

Donate it.

Click **Donate it**
• Select the charity that you would like to donate your Pulse Cash to
• Enter the amount of Pulse Cash you would to donate into the open field and click **Next**

If you choose Charity on Top, a gift card number will be emailed to you, which can be redeemed to donate to a non-profit of your choice at **charityontop.org**.